

# Madison College Public Safety: more than just security



Matters  
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Although Campus Safety Awareness Month recently concluded, we want to highlight the Madison College Public Safety team, who serves our campus community all year long.

## About the team

Madison College Public Safety is a 24 hours-a-day, seven days-a-week service. The department consists of full-time, casual and student help officers, as well as security technicians and dispatchers. There are a number of specialty roles as well. Did you know, the team includes the following:

- A trainer who focuses on training the department staff on items such as CPR and Taser.
- An officer who specializes in crime analysis using open-source information to give us a better idea of crime trends, persons of interest and potentially threatening behavior.
- A Lieutenant who oversees sex-offenders on campus and meets regularly with students who are on the sex offender registry to ensure they are supported and not in violation of any conditions they may have.
- A Sergeant that specializes in door and camera systems who assists our full-time systems technician in issues with cameras, locks, door access software, and more.

[Learn more about Public Safety](#)



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## Committed to customer service

Because services are 24/7, that means that at any time of the day or night, you can find an officer on campus to keep our community safe, holidays included. While most may think of the team as a go-to for lost OneCards or responding to a disruptive incident, the team is much more than that. They provide a

variety of services, such as:

- taking calls for emergency and non-emergency phone lines
- offering personal escorts
- maintaining our lost and found
- unlocking and jump-starting vehicles
- providing medical assistance
- conducting routine patrols of our buildings
- holding active shooter trainings
- and much more

Another important role of the team is ensuring we remain compliant with the Clery Act, specifically the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act. This is a federal law in the United States that requires colleges and universities that participate in federal student aid programs to disclose information about crime on and around our campuses.

## More than just officers

"It's essential that every member of our team understands that they are not just officers; they are here to serve and assist in any way they can," said Public Safety Shift Lead Lucas Adler. This could mean helping a student change a tire, letting a student into the food pantry after hours to get something to eat, or guiding a blind individual to the bus. Regardless of the situation, you can rely on public safety to respond with professionalism and integrity.

According to Adler, community-building is also at the heart of their department's mission. That means actively engaging with students, faculty, staff and visitors through regular interactions and open dialogues. Whether it's during a routine patrol or a one-on-one interaction at the Public Safety service window, it's critical that through those interactions, every member feels safe, welcomed, and part of our Madison College Community.

## Contact the team

With this, the team encourages all members of the Madison College community to share any questions, comments or concerns.

"Please know that you, the members of the Madison College community, are at the heart of everything we do," says Adler. "We are always available to assist you in any way we can. Whether you have a question about campus safety, need assistance, or if you would simply like to share your thoughts. Public Safety is here to listen and support you."

